

Follow-Up Resources:

See the following organizations and links for more information on how to access internet essentials:

- Pandemic rental assistance through the Department of Workforce Services is available for renters who are not receiving unemployment benefits or, due to circumstances related to COVID-19, are unable to pay their rent. Undocumented and mixed-status communities are eligible for this program as long as they have a tax-identification number.
 - For more information, visit jobs.utah.gov/covid19/covidother.html.
- In order to find out more, please contact your local agency listed in the table below. First, find the agency that corresponds with the county you live in. Then, contact your local agency for personalized instruction and help while filling out your local application.

To find out if you may be eligible and to apply, contact your local agency or AOG:

AGENCY	COUNTIES	CONTACT
• Bear River Association of Governments (BRAG)	Cache, Rich, Box Elder	brag.utah.gov (435) 752-7242
• Community Action Services and Food Bank (CASFB)	Summit, Utah, Wasatch	(801) 373-8200
• Family Connection Center dba Open Doors (FCC-Open Doors)	Morgan, Davis	(801) 771-4642
• Five County Association of Governments (Five County AOG)	Beaver, Garfield, Iron, Kane, Washington	fivecounty.utah.gov (435) 673-3548
• Ogden Weber Community Action Partnership (OWCAP)	Weber	(801) 399-9281 x998
• Southeastern Utah Association of Local Governments (SEUALG)	Carbon, Emery, Grand, San Juan	seualg.utah.gov (435) 613-0067
• Six County Association of Governments (Six County AOG)	Juab, Millard, Piute, Sanpete, Sevier, Wayne	sixcounty.com (435) 893-0745
• Salt Lake Community Action Program dba Utah Community Action (SLCAP-UCA)	Salt Lake, Tooele	(801) 359-2444
• Tooele County Housing Authority	Tooele	(435) 882-7875
• Uintah Basin Association of Governments (UBAOG)	Daggett, Duchesne, Uintah	ubaog.org (435) 722-4518
• Weber Housing Authority	Weber	(801) 399-8691
.....	webercountyutah.gov/Housing-Authority	

State Contacts:

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- Frequently Asked Questions:

- Q: Individuals must provide a denial form from applying for unemployment benefits, but for those that do not have a social security number therefore are unable to apply for unemployment benefits to begin with, how would they be able to provide that denial form?
 - Answer: If the applicant provides a history of loss of income and employment and a tax identification number, this should be sufficient and serve as an explanation for denial of unemployment benefits.
- Q: What is the application process like? Is it in different languages?
 - Answer: There is a standard application process each agency can use and tailor to serve applicants. Individual agencies can translate their documents to different languages as needed or as they prepare. Also, please be advised that DWS is a pass through agency and each applicant works with a local service provider who has their own policies and procedures that comply with the State and federal regulations. You can find your local provider on [this](#) easy guide.
- Q: How long does the process take to receive rental assistance? Especially if I am very near eviction.
 - Answer: Because the moratorium on evictions has ended, agencies have been advised to expedite their claims, to ensure that pending evictions are prevented. If you have applied for unemployment benefits, you can apply for rental assistance and the agencies can take you through a special expedited process. The expedited process will get you an approval or denial for unemployment insurance within five business days. If you are approved, unemployment benefits can be used to assist with rent. If you are denied, or do not receive any response from UI, you are eligible for rental assistance through the RAP. In any case talk to your local agency. The goal of this program is to keep people in their homes.
- Q: How will you or I notify my landlord about the rental assistance? Will they receive the rent money directly?
 - Answer: You can notify your landlord that you are in the process of applying for rental assistance. Your agency can provide proof that you have a pending application and provide that as proof to your landlord. Once approved of rental assistance, the payment will go directly to the landlord.
- Q: Does this program apply to undocumented individuals and families?
 - Answer: Yes, if they are able to provide a Tax Identification number, along with any form of history of employment and income.
- Q: Do I qualify for this program if I have received additional support from the state or federal government?
 - Answer: As far as the Rental Assistance Program goes, there is no preclusion of receiving assistance if the applicant is receiving other forms of assistance to assist with basic needs, e.g SNAP, Medicaid, etc. However, if

you are receiving unemployment insurance, you will generally not qualify for the RAP.

- Q: Do I qualify for this program if I applied for the commercial rental assistance program?
 - Answer: The rental assistance program is for residential tenants, specifically, there is not a preclusion of applicants who have applied for commercial rental assistance, and the application does not ask about this, though, the agencies servicing their respective communities may inquire.

Helpful Links:

jobs.utah.gov/covid19/covidother.html

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